

# Show different help text depending on the application used

Is it possible to show different help text based on which application the user is trying to access?

Yes. The required function is detailed in SSO Login UI Customization section Identity server documentation. A model configuration is detailed below. To use, add these configurations to existing files.

**i** Assign the template name `contactinfo1` to the first application and `contactinfo2` to the second application.

A UI template for each must be created.

Create the two files `templates/contactinfo1.properties` and `templates/contactinfo2.properties` based on an existing template.

```
ubilogin\custom\template.index
# example: different contact info per template
contactinfo1 = templates/contactinfo1.properties
contactinfo2 = templates/contactinfo2.properties
```

```
ubilogin\custom\message.index
# example: contact info - show different instructions and support text based on template
contactinfo1 = messages/contactinfo1.properties
contactinfo1_fi = messages/contactinfo1_fi.properties
contactinfo1_en = messages/contactinfo1_en.properties
contactinfo2 = messages/contactinfo2.properties
contactinfo2_fi = messages/contactinfo2_fi.properties
contactinfo2_en = messages/contactinfo2_en.properties
```

```
custom\messages\contactinfo1_fi.properties
MENU_HELP_TEXT = Ole hyvä ja kirjaudu sisään oikealla puolella olevalla vaihtoehdolla. Ongelmatilanteessa ota yhteyttä numeroon 111111.
PASSWORD_HELP_TEXT = Jos sinulla on käyttäjätunnus, ole hyvä ja anna käyttäjätunnus ja salasana sisäänkirjautumista varten. Ongelmatilanteessa ota yhteyttä numeroon 111111.
```

```
custom\messages\contactinfo2_fi.properties
MENU_HELP_TEXT = Ole hyvä ja kirjaudu sisään oikealla puolella olevalla vaihtoehdolla. Ongelmatilanteessa ota yhteyttä numeroon 222222.
PASSWORD_HELP_TEXT = Jos sinulla on käyttäjätunnus, ole hyvä ja anna käyttäjätunnus ja salasana sisäänkirjautumista varten. Ongelmatilanteessa ota yhteyttä numeroon 222222.
```

```
custom\messages\contactinfo1_en.properties
MENU_HELP_TEXT = If you have an account, please enter your account details. If you do not have an account, you can create an account using the link below. Need help? Call 111111.
PASSWORD_HELP_TEXT = Please enter your username and password to login. Need help? Call 111111.
```

```
custom\messages\contactinfo2_en.properties
MENU_HELP_TEXT = If you have an account, please enter your account details. If you do not have an account, you can create an account using the link below. Need help? Call 222222.
PASSWORD_HELP_TEXT = Please enter your username and password to login. Need help? Call 222222.
```

## Related articles

- [Use an unsolicited SSO or an IDP initiated SSO](#)
- [SAML Compatibility Flags](#)
- [How to log a user in based on an existing session](#)
- [1. Accessing logs and adjusting logging levels of SSO and CustomerID](#)
- [Change hostname of Ubisecure SSO](#)